



Quambie Park Incorporated takes COVID-19 seriously. The health and safety of our residents, clients and staff is our number one priority. Our team of professional staff has worked incredibly hard to put steps in place to make sure we can safely provide care and services to older people across all areas of our organisation.

#### **Residential:**

See Visitors to Residential Aged Care Facilities Directions (No.3).

There is no longer a two hour maximum time limit on a visit.

Visiting hours do vary at Quambie Park. Please call **089 733 1355** to speak to someone regarding a visit. Visits are still to take place in residents' rooms, outdoors or an area specified by the Supervisor.

All visitors must comply with our screening requirements and provide evidence of a current flu vaccination prior to entry. In line with the updated directions, the following people are not permitted to enter:

- Visitors who have returned from overseas in the last 14 days.
- Visitors who have returned from the East Coast in the last 14 days.
- Visitors who have been in contact with someone confirmed to have COVID-19 in the last 14 days.
- Visitors with a fever or symptoms of a respiratory illness.

While restrictions have eased, we kindly ask residents and visitors to continue to exercise extreme caution due to the ongoing presence of COVID-19 in Australia. It's important to follow the directions of our Supervisor when on site, plus maintain the Government's 1.5 metre physical distancing guidelines, practice hand hygiene and observe a maximum of 2 visitors per resident at any one time.

Further, we are discouraging residents from going out on social leave because we want to protect the health and safety of all residents and staff. If residents do decide to go out on social leave, we are advising against them attending large family gatherings.

Our strict infection control precautions will remain in place for the foreseeable future.

We continue to monitor COVID-19 cases in Western Australia and public health advice. If there is evidence of COVID-19 in the local community, we will return to a higher level of protection which may see tighter visitor restrictions re-introduced. This is to keep your loved ones safe and we promise to keep all families updated if we have to take this step.



Thank you for your ongoing support and your patience and understanding during the COVID-19 pandemic. We appreciate the visitor restrictions have been difficult but they've played an important role in helping to keep all our residents safe from this deadly virus.

#### **Employees:**

- Any staff member who has been overseas and not yet returned to work, please do not attend. Contact your manager immediately who will discuss with you the arrangements for work going forward depending on your situation.
- If you have been in close contact with a confirmed case of COVID-19, you must self-isolate for 14 days after the date of your last contact with the confirmed case.

We will update this page regularly as Government advice is provided.

#### **Further Information:**

The Department of Health [website](#) has the most up to date guidance

- Travel restrictions and advice can be found on the Smartraveller website
- Call the Coronavirus Health Information Line on **1800 020 080**.
- email us at [enquires@quambiepark.org.au](mailto:enquires@quambiepark.org.au)
- The best way to protect yourself and others against coronavirus is to practise good hygiene by:
- Washing your hands frequently (for at least 20 seconds) with soap and water or using an alcohol-based hand gel.
- Avoid touching your mouth and nose.
- Covering your nose and mouth with a tissue or flexed elbow when coughing or sneezing. Dispose of tissue immediately into a rubbish bin and clean your hands as described above.
- Avoiding close contact (maintain a distance of at least 1.5 metre) with anyone if you or they have cold or flu-like symptoms.

Thank you

Quambie Park Incorporated